



Ecoset Levellers – 10 Year Warranty Statement



Evagroup Australia guarantees Ecoset Levellers against manufacturing defects and guarantees it to be manufactured to our published specification.

We certify that when fully cured this product is suitable for use and will perform exactly as described in our technical data sheet or other published materials.

Evagroup Australia will replace product free of charge from any legally verifiable purchase where product is proven to have been stored, handled and installed according to instructions published on our packaging and within the stated warranty period.

Although the warranty period is indicated on the packaging, this PDF also reconfirms that a 10 year guarantee exists.

The Installation of all materials must be carried out in accordance with the relevant Australian Standard and the Floorcovering Manufacturer's instructions and the floorcoverings must have been subject to normal traffic conditions.

Warranty does not apply if damage, loss, failure to follow instructions or other circumstances out of our control.

Sufficient time and access to investigate any complaint must be accorded to Evagroup Australia.

A claim form can be requested by:
Phone: 1300 382 477
Email: accounts@evagroup.com.au

Mail: Evagroup Australia P.O Box 28 Chester Hill NSW 2162 (Attn. Customer Services)

Our goods come with guarantees that cannot be excluded under the Australian consumer law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits under our warranty are in addition to other rights and remedies available to the consumer under the law in relation to the goods and services to which the warranty relates. All Statements and technical information contained herein are based on tests we believe to be reliable but the accuracy thereof is not guaranteed. All Statements and technical information contained herein are based on tests we believe to be reliable but the accuracy thereof is not guaranteed. Users assume risk and liability resulting from the use of the product and must confirm suitability according to the specifications in the TDS.

Evagroup Australia
PO Box 28 Chester Hill NSW 2162
Telephone 1300 382 477

DIRECTOR –Evagroup Australia